Electronic Acknowledgement Receipt				
EFS ID:	1616740			
Application Number:	09484140			
International Application Number:				
Confirmation Number:	9326			
Title of Invention:	Automatic call distributor with language based routing system and method			
First Named Inventor/Applicant Name:	Jim Beck			
Customer Number:	24628			
Filer:	James A. Scheer/Barbara Dowling			
Filer Authorized By:	James A. Scheer			
Attorney Docket Number:	00EC004/77529			
Receipt Date:	22-MAR-2007			
Filing Date:	18-JAN-2000			
Time Stamp:	17:42:51			
Application Type:	Utility			

# Payment information:

Submitted with Payment	yes
Payment was successfully received in RAM	\$790
RAM confirmation Number	812
Deposit Account	230920

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.16 and 1.17

## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)			
1		77529Amendment.pdf	736337	yes	14			
	Multipart Description/PDF files in .zip description							
	Document Description		Start	End				
	Amendment After Final		1	1				
	Claims		2	9				
	Applicant Arguments/Remarks Made in an Amendment		10	14				
Warnings:								
Information:								
2	Request for Continued Examination (RCE)	77529RCE.pdf	131471	no	1			
Warnings:								
This is not a USPTO supplied RCE SB30 form.								
Information:								
3	Fee Worksheet (PTO-06)	fee-info.pdf	8196	no	2			
Warnings:								
Information:								
	Total Files Size (in bytes): 876004							

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

#### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

#### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.